

Saudi Energy (SE) Approvals

THE JOURNEY

Four steps to approval

From signing in to receiving your tracking number — the SE EV-charging request is built around four clear steps.

01

Usage Type

Pick how the charger will be used and accept the terms.

02

Account Details

Choose the contract account and premise information.

03

Charger Details

Specify type, manufacturer, and the required power.

04

Submit

Attach the datasheet and submit for SE approval.

STEP 0 — SIGN IN

Open the SE app

Sign in to the Saudi Energy (السعودية للطاقة) mobile app using your existing client account.



TIP

Don't have an account? Tap 'Continue as Guest' to declare a property first.

Welcome back

محمد

Password

[Forgot password?](#)



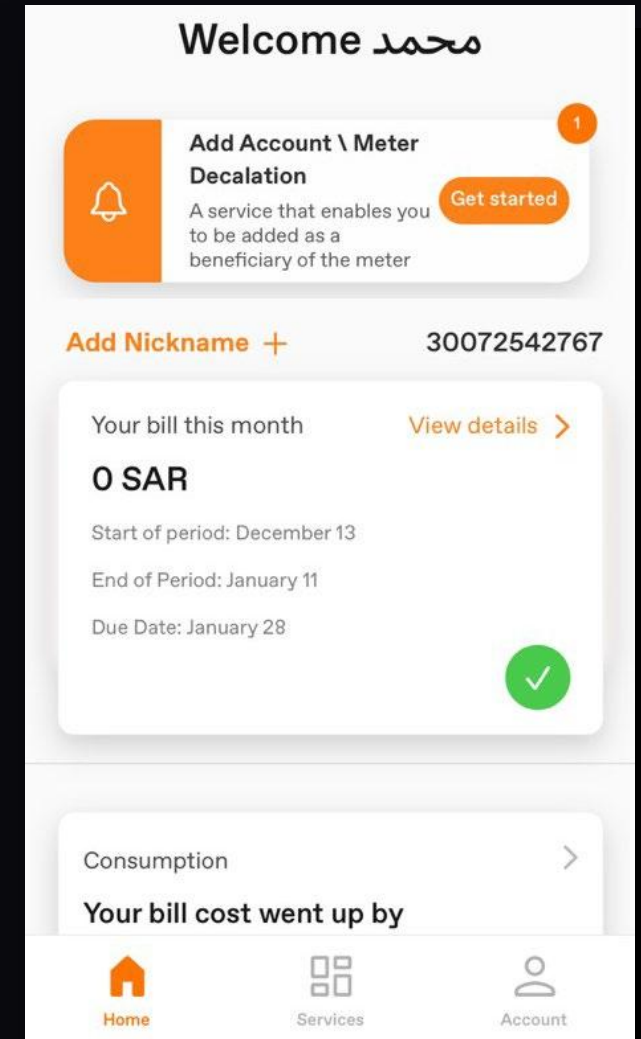
[Continue as Guest](#)

NAVIGATE

Open the Services menu

From the SE home screen, switch to the Services tab in the bottom navigation.

- Tap the Services icon at the bottom of the screen.
- Scroll past your existing services to the 'New Services' section.

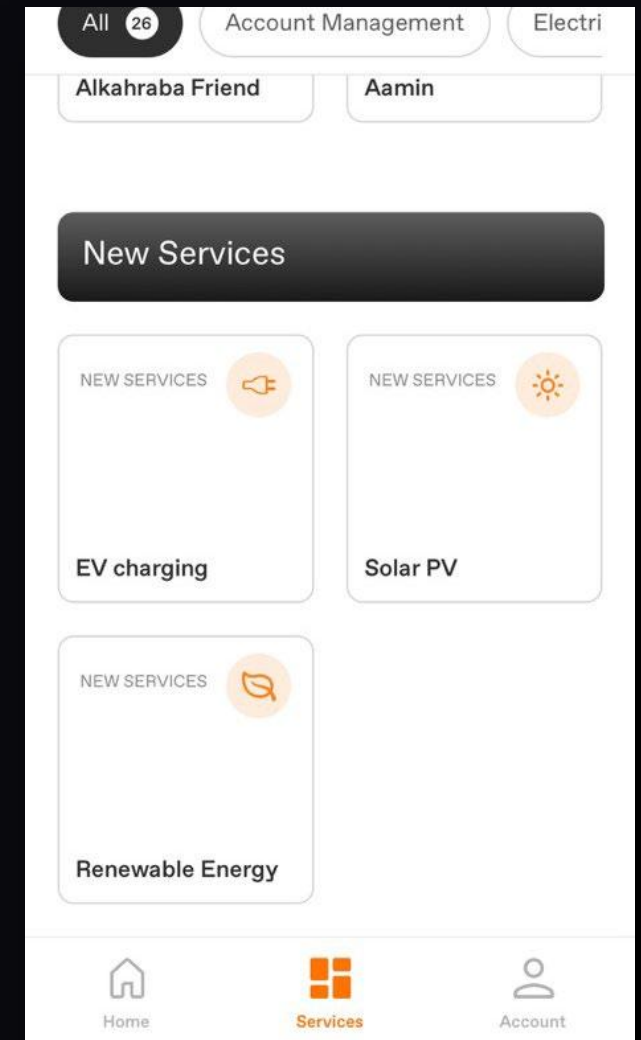


SERVICE SELECTION

Choose EV Charging

Under New Services, the SE app offers EV Charging alongside Solar PV and Renewable Energy.

- Tap the EV Charging card.
- The service opens with a four-step wizard.

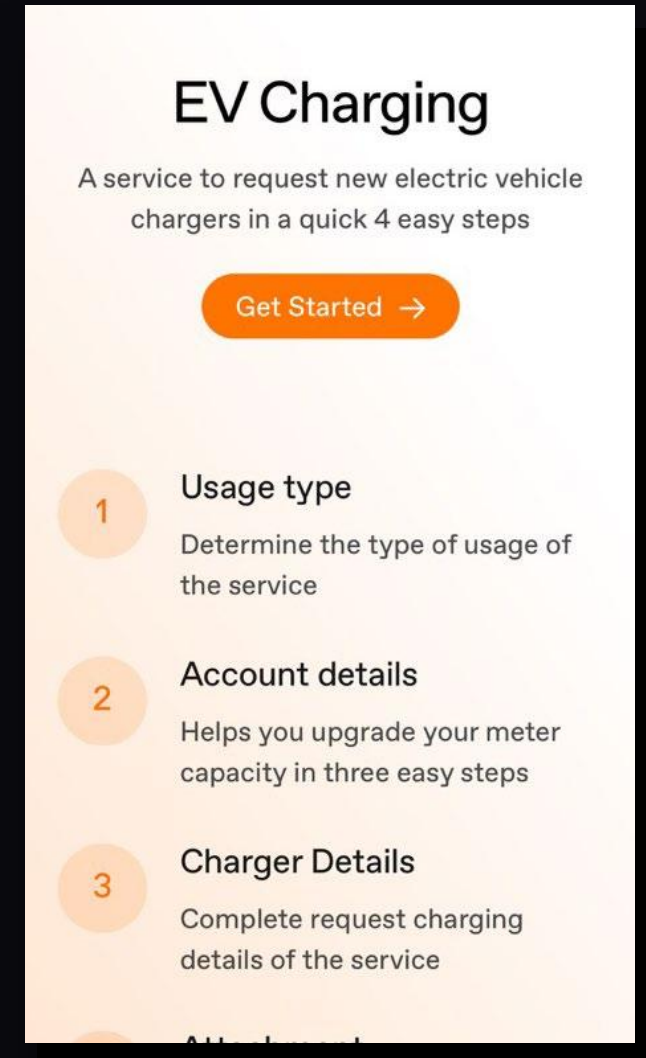


B E G I N

Start the application

The wizard outlines all four steps before you begin — usage, account, charger, and attachments.

- Review the four-step preview.
- Tap 'Get Started' to open Step 1.



STEP 1 OF 4

Usage type

Tell SE how the charger will be used. For most residential installations the answer is Personal Use.

- Select 'Personal Use' from the usage type dropdown.
- Acknowledge the Terms & Conditions checkbox.
- Tap 'Next Step' to continue to Step 2.

1 Type of use234

EV CHARGING

Choose a usage type

Select the usage type to proceed with a EV charging service connection.

Usage Type

Personal Use

☒ I acknowledge that I have read the requirements of the EV Energy Service and adhere to what is stated therein.
[Terms & Conditions](#)

BackNext Step →

STEP 2 OF 4 — PART 1

Choose the account

Each SE account is tied to a contract account number that identifies the property where the charger will be installed.

- Open the Contract Account Number dropdown.
- Select the account that matches the installation address.
- If you don't see one, use 'My Property Declaration' to add the property.

EV CHARGING

Fill out account details

Complete the account relevant details to proceed

Contract Account Number

Select one

30072542767

Enter one

Voltage Type

In the absence of the account number you can declare a property by clicking [My Property Declaration](#).

Back

Next Step →

STEP 2 OF 4 — PART 2

Premise & capacity

SE auto-fills breaker capacity and total load from your account. You select the premise category.

- Set Premise Type to 'Residential' for homes.
- Confirm breaker capacity, voltage type, and load are correct.
- Tap 'Next Step' to continue to Step 3.

TIP Voltage type determines the maximum charger kW — see the next slide.

The screenshot shows a mobile app interface for EV charging setup. At the top, it says "EV charging". Below this is a dropdown menu with the value "30072542767". Underneath are three input fields: "Breaker Capacity" with the value "70.00", "Voltage Type" with the value "230/400 V", and "Premise Type" with a dropdown menu showing "Select one". The dropdown menu is open, displaying a list of options: Residential, Commercial, Healthy, Educational, Agricultural, Mosques, and Industrial. At the bottom of the form, there is a link labeled "Property Declaration."

QUICK REFERENCE

Voltage & Power

Confirm your account's voltage type before choosing the charger capacity. SE caps the maximum kW per voltage tier.

220 V

SINGLE PHASE

MAXIMUM 7 kW

Standard residential supply. Maximum supported wallbox capacity is 7 kW.

230 / 400 V

THREE PHASE

MAXIMUM 22 kW

Higher-capacity supply. Eligible for 7.4 kW, 11 kW or 22 kW chargers.

STEP 3 OF 4

Charger details

Specify the type of charger, manufacturer, and required power. Your installer confirms the exact charger model with you.

- Set Charger Type Mode to 'AC'.
- Choose your charger's manufacturer from the list.
- Set Number of chargers and Total charge load (kW).

TIP 230 / 400 V → up to 22 kW. 220 V → maximum 7 kW.

EV CHARGING

Fill out charging details.

Complete the account relevant details to proceed

Charger Type mode (DC/AC)

AC

Charger manufacturer/Model number

Select one

- Siemens
- Star Charge
- Tesla
- Teltonika
- Teltonika Energy
- Wallbox Chargers

STEP 4 OF 4

Attach datasheet & submit

SE requires the technical datasheet of the chosen charger before it will accept the request.

- Upload the charger's PDF datasheet (max 3 MB).
- Tick the Terms & Conditions checkbox.
- Tap 'Submit' to send the request to SE.

EV CHARGING

Include attachments

EV Charger Data Sheet

Add attachment

Formats allowed: .pdf Size limit 3MB

☒ I agree to the [Terms & Conditions](#)

Back Submit ✓

STEP 4 — SUBMITTED

Request received

Once you submit, the SE app generates a request number you can use to track approval status under Track Request.

REQUEST NUMBER

24110

Sample number — yours will be unique.

